

3121 West March Lane, Suite 100 Stockton, CA 95219

T 12091 955-6100 F 12091 955-6199

Acumen, Agility, Answers,

REDACTED- FOR PUBLIC INSPECTION

June 26, 2014

VIA OVERNIGHT DELIVERY

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, S.W. Washington, DC 20554

RE: Confidential Financial Information Subject to Protective Order in WC Docket Nos.

10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51,

WT Docket No. 10-208, Before the Federal Communications Commission

Dear Ms. Dortch:

Farmers Mutual Telephone Company ("FMTC"), a privately-held rate of return carrier receiving high cost support, has electronically submitted FCC Form 481 to the Commission with redacted financial data, in compliance with 47 C.F.R. §§ 54.313 and 54.422

As specified in the Protective Order issued on November 16, 2012 by the Commission, two copies of the redacted confidential information are being filed simultaneously with the non-redacted confidential information. The redacted information for this filing and each page of the file where confidential information has been omitted is marked "REDACTED - FOR PUBLIC INSPECTION"

Please feel free to contact me with any questions regarding this particular matter.

Sincerely.

Eric N. Votaw, Senior Manager

in M. Vartans

For Moss Adams LLP

Enclosures

.cc Mr. Charles Tyler, FCC Telecommunications Access Policy Division
Daniel Greig – General Manager Farmers Mutual Telephone Company



FCC For	rm 481 - Carrier Annual Reporting Data Collection Form			FCC Form 481 OMB Control No. 3060 July 2013	0-0986/OMB Control No. 3060-0819
<010>	Study Area Code	472221			
<015>	Study Area Name	FARMERS MUTUAL TEL			
<020>	Program Year	2015			
<030>	Contact Name: Person USAC should contact with questions about this data	Eric N. Votaw			
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2099556116 ext.			
<039>	Contact Email Address: Email of the person identified in data line <030>	eric.votaw@mossadar	ns.com		
					54.313 54.422 Completion Completion
ANNUA	AL REPORTING FOR ALL CARRIERS				Required Required
<100>	Sarvice Quality Improvement Paparting			(-L	(check box when complete)
	Service Quality Improvement Reporting		(complete attached wor		1 1
<210>	Outage Reporting (voice)	outages to report	(complete attached wol	risheetj	No. 10. 10. 10. 10.
<300>	Unfulfilled Service Requests (voice) 0	o dutages to report		_	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
<310>	Detail on Attempts (voice)				
				(attach descriptive de	ocument)
<320>	Unfulfilled Service Requests (broadband)			_	· / //////
<330>	Detail on Attempts (broadband)				THEFT
				(attach descriptive o	document)
<400>	Number of Complaints per 1,000 customers (voice)				
<410>	Fixed 0.0				
<420>	Mobile 0.0				
<430> <440>	Number of Complaints per 1,000 customers (broadt	pand)			1 1111111
<450>	Mobile 0.0				
<500>	Service Quality Standards & Consumer Protection Re	ules Compliance	(check to indicate cert)	fication)	1
<510>			(attached descriptive	document	
<600>	Functionality in Emergency Situations		(check to indicate certi	fication)	
222426	4722211D610.pdf		7	,	
			(attached descriptive do	cument)	1 1
<610>					
<700>	Company Price Offerings (voice)		(complete attached wo	rksheet)	√
<710>	Company Price Offerings (broadband)		(complete attached wo	rksheet)	
<800>	Operating Companies and Affiliates		(complete attached wo		/ /
	Tribal Land Offerings (Y/N)? Voice Services Rate Comparability	(tf	yes, complete attached wo		× 11111
1000>	472221ID1000.pdf		(check to indicate certi	ncationj	
<1010>			(attach descriptive doc	ument)	V 3111111
<1100	Terrestrial Backhaul (Y/N)?		J	direction)	/ 1455555
<1110>	0 0		f not, check to indicate cert (complete attached wa		A 1111111
	Terms and Condition for Lifeline Customers		(complete attached wa		THE T
	Price Cap Carriers, Proceed to Price Cap Additional I	Documentation Works	sheet		
×1000	Including Rate-of-Return Carriers affiliated with Pri	ce Cap Local Exchange			
<2000> <2005>			(check to indicate certif (complete attached wor		
	Rate of Return Carriers, Proceed to ROR Additional	Documentation Work			
<3000> <3005>			(check to indicate certif		1 Million
-2002/			(complete attached wor	Name (A 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1

Jata CC	ervice Quality Improvement Reporting Illection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	472221	
<015>	Study Area Name	PARMERS MUTUAL TEL	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Eric H. Votaw	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.votawamossadams.com	
<110>	Has your company received its ETC certification from the FCC?	(yes / no) O •	
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes/no) O	
<112>	voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years,	472211D100.pdf	
	your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.		Name of Attached Document
	CETC which only receives frazen support, your progress report is only		Name of Attached Document
<113>	CETC which only receives frozen support, your progress report is only required to address voice telephony service. Please check these boxes below to confirm that the attached documents(s), on lin 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire		Name of Attached Document
	CETC which only receives frozen support, your progress report is only required to address voice telephony service. Please check these boxes below to confirm that the attached documents(s), on lin 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.		Name of Attached Document
<114>	CETC which only receives frozen support, your progress report is only required to address voice telephony service. Please check these boxes below to confirm that the attached documents(s), on lin 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate. Maps detailing progress towards meeting plan targets		Name of Attached Document
<114> <115>	CETC which only receives frozen support, your progress report is only required to address voice telephony service. Please check these boxes below to confirm that the attached documents(s), on lin 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate. Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received		Name of Attached Document
<113> <114> <115> <116> <117>	CETC which only receives frozen support, your progress report is only required to address voice telephony service. Please check these boxes below to confirm that the attached documents(s), on lin 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate. Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received How (USF) was used to improve service quality		Name of Attached Document

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	472221
<015>	Study Area Name	FARMERS MUTUAL TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eric M. Votav
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.votawanossadans.con

<220>

<a>>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d>></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
						- Hitches					
							Name of the last o				
-							112				
						-					
							-	_			
				-							
						38988					
											-
				-							
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							7000				

	ce Offerings including Voice Rate Data lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
<010>	Study Area Code	472231	
<015>	Study Area Name	FARMERS MUTUAL TEL	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Eric N. Votaw	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.votawinossadams.com	
<701> <702>	Residential Local Service Charge Effective Date 1/1/2014 Single State-wide Residential Local Service Charge		

8	cal>	ca2>	<a3></a3>	<b1></b1>	 cb2>	<b3></b3>	 	cb5>	«Co
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
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					- See a	ttached worksheet	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		
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					Zálime.				
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(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0985/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	472231
<015>	Study Area Name	FADRERS MUTUAL TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eric N. Votav
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.votawamoesadams.com

1>	<a1></a1>	q2>	<b1></b1>	 b2>	40	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select
E									
						260			
				See attac	hed				
							100		

	erating Companies ection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-081 July 2013
<010>	Study Area Code	472221		
<015>	Study Area Name	FARMERS MUTUA	AL TEL	
<020>	Program Year	2015		
<030>	Contact Name - Person USAC should contact regarding this data	Eric W. Votav	,	
<035>	Contact Telephone Number - Number of person identified in data line <030:	> 2099556116 ex	π.	
<039>	Contact Email Address - Email Address of person identified in data line <030	> eric.votawan	ossadans.com	
<810>	Reporting Carrier Farmers Mutual Telephone Company			
<811>	Holding Company	- 100		
<812>	Operating Company Farmers Mutual Telephone Company			
<813>	ca1>		<a2></a2>	<a>3>
	Affiliates		SAC	Doing Business As Company or Brand Designation
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	- Control - Cont			
				1000

	bal Lands Reporting lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	472221	
<015>	Study Area Name	FARMERS MUTUAL TEL	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Eric N. Votav	
<035>	Contact Telephone Number - Number of person identified in data line <030	2099556116 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030	> eric.votawwnoseadams.com	
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation	Name of .	Attached Document
If your	company serves Tribal lands, please select (Yes,No, NA) for each these boxes		
to confi	rm the status described on the attached document(s), on line 920,		
demons	trates coordination with the Indai government pursuant to	elect	
5 54.31	3(a)(9) includes:	es,No,	
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	NA)	
<922>	Feasibility and sustainability planning;		
<923>	Marketing services in a culturally sensitive manner;		
<924>	Compliance with Rights of way processes		
<925>	Compliance with Land Use permitting requirements		
<926>	Compliance with Facilities Siting rules		
<927>	Compliance with Environmental Review processes		
<928>	Compliance with Cultural Preservation review processes		
<929>	Compliance with Tribal Business and Licensing requirements.		

(1100) No Terrestrial Backhaul Reporting Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	472221	
<015>	Study Area Name	FAPMERS MUTUAL TEL	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Eric H. Votav	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.votawanossadans.com	
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)		
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)		
×			

Lifeline	erms and Condition for Lifeline Customers	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	472221
<015>	Study Area Name	FARMERS MITUAL TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Frig N. Votav
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.votawamossadams.com
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	72211D1210.pdf
<1220>	Link to Public Website HTTP	Name of Attached Document tps://online.imtc.com/corporate/index.php?d:splay=detail&sp=0&id=4651d70de19a5b509669feb619af5767
or the we	heck these boxes below to confirm that the attached document(s), on line 1210, obsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

SEPTEMBER 1	rice Cap Carrier Additional Documentation lection Form		FCC Form 481 DMB Control No. 3060-0986/OMB Control No. 3060-0819
Including	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		July 2013
<010>	Study Area Code Study Area Name	472221	
<020>	Program Year	FAPMERS MUTUAL TEL	
<030>	Contact Name - Person USAC should contact regarding this data	Eric N. Votav	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.votavanossadans.com	
	Children and the control of the cont	G. 1C. SELINASSERBRUREN LISE	
CHECK t	ne boxes below to note compiliance as a recipient of incremental Connect Amer support as set forth in 47 CFR § 54.313(b),(c),(d),(i		th Cost support to offset access charge reductions, and Connect America Phase II the documents attached below is accurate.
	Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))		
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))		
	514 145 SETTING TO 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		_
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frazen Support Certification		
<2013>	2014 Frozen Support Certification		=
<2014>	2015 Frozen Support Certification		
<2015>	2016 and future Frozen Support Certification		
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		
<2016>	Certification Support Used to Build Broadband		
	Connect America Phase II Reporting (47 CFR § 54.313(e))		n
<2017>	3rd year Broadband Service Certification		
<2018>	5th year Broadband Service Certification		
<2019>	Interim Progress Certification		
<2020>	Please check the box to confirm that the attached document(s), on pursuant to § 54.313 (e)[3](ii), as a recipient of CAF Phase II support addresses of community anchor institutions to which began providing preceding calendar year.	shall provide the number, names, and	
<2021>	Interim Progress Community Anchor Institutions		
	and the second s		
		53	ttached Document Listing Required Information

- MESSTR	ste Of Return Carrier Additional Documentation ection Form	FCC Form 481 OM8 Control No. 3060-0988/OM6 Control No. 3060-0819 July 2013
		ANT AVE.
<010>	Study Area Code	470223
<015>	Study Area Name	FARMERS MUTUAL TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eric P. Votaw
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.yotawamospadama.com
CHECK		nt to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 4 he information reported on this form and in the documents attached below is accurate.
(3010)	Progress Report on 3 Year Plan Milestone Certification (47 CFR § 54.313(n)(1)(r))	Name of Attached Document Listing Required Information
(3011)	Please check this box to confirm that the attached document(s), on line 5 § 54,313 (I)(1)(ii), the carrier shall provide the number, names, and addressed access to broadband service in the preceding calendar year.	
(3012)	Community Anchor Institutions [47 CFR § 54.313[f](1)[ii]]	
	is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report	Name of Attached Document Listing Required Information (Yes/No) (Yes/No)
Please	check these boxes to confirm that the attached document(s), on line 301	7, contains the required information pursuant to § 54.313(f)(2) compliance requires:
	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	
		Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No) ((•)()
	If the response is yes on line 3015, please check the boxes below to confirm your submission, on line 3076 pursuant to § \$4.312(f)(2), contains	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fi	ormat comparable to RUS Operating Report for Telecommunications
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of C	ash Flows
(3021)	Management letter issued by the independent certified public accountant. That	performed the company's financial audit.
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to $\frac{4}{9}$ 54.313(f)(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a farmat comparable to RUS Operating Report for Telecommunications Borrowers.	
(3023)	Dottowers, Underlying information subjected to a review by an independent certified public accountant	日
(3024)	Underlying information subjected to an officer certification.	H
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	125 Flows 4722211D3026.pdf
(3026)	Attach the worksheet listing required information	

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	472221
<015>	Study Area Name	FARMERS MUTUAL TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eric N. Votaw
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.votaw@mossadams.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier:

Signature of Authorized Officer:

Date

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier:

Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

14.054.5(4)(0.054.000/1004)	tion - Agent / Carrier lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3050-0819 July 2013
<010>	Study Area Code	472221	
<015>	Study Area Name	FARMERS MUTUAL TEL	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Eric N. Votaw	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric votawimossadams	COM

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)_ Eric Votaw	is authorized to submit the information reported on behalf of the reporting carried
also certify that I am an officer of the reporting carrier; my responsib agent; and, to the best of my knowledge, the reports and data provid	illties include ensuring the accuracy of the annual data reporting requirements provided to the authorized ed to the authorized agent is accurate.
Name of Authorized Agent: Eric Votaw	
Name of Reporting Carrier: FARMERS MUTUAL TEL	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/26/2014
Printed name of Authorized Officer: Daniel Greig	
Title or position of Authorized Officer: General Manager	
Telephone number of Authorized Officer: 2084524241 ext.	
Study Area Code of Reporting Carrier: 472221	Filing Due Date for this form: 07/01/2014

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CA	AF or LI Recipients on Behalf of Reporting Carrier
, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal the data reported herein based on data provided by the reporting carrier; and, to the best of my knowled	그들은 전에 가장 아니는 사람들이 되었다. 그 아이들은 사람들은 아이들은 아이들은 아이들은 아이들은 아이들은 아이들은 아이들은 아이
Name of Reporting Carrier: FARMERS MUTUAL TEL	
Name of Authorized Agent or Employee of Agent: Moss Adams, LLP	
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date: 06/26/2014
rinted name of Authorized Agent or Employee of Agent: Eric N. Votav	
Title or position of Authorized Agent or Employee of Agent Senior Manager	
elephone number of Authorized Agent or Employee of Agent: 2099556116 ext.	
Study Area Code of Reporting Carrier: 472221 Filing Due Date for this form	orm: 07/01/2014



LINE 100 INITIAL FIVE-YEAR SERVICE QUALITY IMPROVEMENT PLAN

REDACTED FOR PUBLIC INSPECTION

Response Line 510 Farmers Mutual Telephone Company Study Area 472221

Pursuant to 47 C.F.R. § 54.313(a)(5) and or 47 C.F.R. § 54.422(b)(3) Farmers Mutual Telephone Company ("FMTC") is in compliance with the Idaho Public Utilities Commission's Telephone Customer Relations Rules, IDAPA 31.41.01 as well as the applicable FCC Service Quality Standards and Consumer Protection Rules. FMTC provides CPNI training to all of its new employees and in addition trains all of its existing employees on an annual basis. SMTA also conducts subscriber outreach regarding CPNI by periodically placing CPNI explanation messages into subscriber's bills. In addition FMTC trains staff on Red Flag issues on an annual basis. All company employees are required to sign and acknowledge that they have completed CPNI and Red Flag training and understand obligations to adherence of applicable rules.

Response Line 610 Farmers Mutual Telephone Company Study Area 472221

Functionality in Emergency Situations:

Pursuant to 47 C.F.R. § 54.313(a)(6) and 47 C.F.R § 54.22(b)(4) as set forth in 47 C.F.R. § 54.202(a)(2) Farmers Mutual Telephone Company ("FMTC") meets the requirements to remain functional in emergency situations and has the following capabilities; Back-up power is provided to FMTC's central by use of a fixed generator and batteries that provide it with 8 hours of emergency power. In addition, FMTC's field electronics have 8 hours of back-up power by use of generators and batteries. FMTC also has SONET technology deployed in its core fiber optic network that is self-healing and will automatically reroute traffic should a fiber cut occur. FMTC also has diverse routing to adjacent telecommunication providers and telephone exchanges that provide FMTC the ability to reroute traffic in emergency situations. Lastly, FMTC is capable of managing traffic spikes resulting from emergency situations.

120000000000000000000000000000000000000	ce Offerings including Voice Rate Data lection Form	FCC Form 481 OMS Control No. 3060-0986/OMS Control No. 3060-0819 July 2013
<010>	Study Area Code	472231
<015>	Study Area Name	FARMERS MUTUAL TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eric II. Votav
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.votavmossadams.com
<701>	Residential Local Service Charge Effective Date 1/1/2014	

<703>

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line flates and Fe
ID	Fruitland		FR	17.5	0.0	0.16	6.0	17.66
ID	NuAcres		FR	19.75	0.0	0.16	00	19,91
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(710) Broadband Price Offerings FCC Form 481

Data Collection Form OMB Control No. 3060-0986/OMB Control No. 3060-0989

July 2013

<010>	Study Area Code	472221
<015>	Study Area Name	FARMERS MUTURAL TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Bric H. Votav
<035>	Contact Telephone Number - Number of person identified in data line <030>	3099556116 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.votav#mossadams.com

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
ID	Pruitland	21.95	0.0	21.95	0.768	0.512	0.0	Other, Unlimited
ip	Fruitland	35.0	0.0	35.0	3.0	0.896	0.0	Other, Unlimited
ID GI	Fruitland	45.0	0.0	45.0	10.0	0.896	0.0	Other, Unlimited
ID	Fruitland	55.0	0.0	55.0	25.0	D.856	0.0	Other, Unlimted
ID	Pruitland	65.0	0.0	65.0	50.0	0.896	0.0	Other, Unlimited
ID	Buacres	21.95	0.0	21,95	0.768	0.512	0.0	Other, Unlimited
מז	NuAcres	35.6	0.0	35.0	3.0	0,896	0.0	Other, Unlimited
ID	NuAcres	45.0	0.0	45.0	10.0	0.896	0.0	Other, Unlimted
ID	NuArres	55.0	0.0	55.0	25.0	6.896	0.0	Other, Unlimted
ID	HuAcres	65.G	0.0	45.0	50.0	0.896	0.0	Other, Unlimted
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Response to Line 1000 Farmers Mutual Telephone Company Study Area 472221

Voice Services Comparability Report

Pursuant to 47 C.F.R. § 54.313 (a) (10) Farmers Mutual Telephone Company ("FMTC") is in compliance with the requirement that voice services is no more than two standard deviations above the national average urban rate for voice service of \$46.96 as specified in Public Notice DA 14-384 issued on March 20, 2014. FMTC current total local end-user rate(s)¹ for its exchanges are as follows:

Fruitland of \$17.66 (which includes a local fee of \$17.50 and mandated state fees of \$0.16) NuAcres of \$19.91 (which includes a local fee of \$19.75 and mandated state fee of \$0.16)

Neither of the above referenced exchanges are above the standard deviation as specified in the USF/ICC Transformation Order. ²

¹ Local End User Rate as defined in USF/ICC Transformation Order 26 FCC Rcd at 17751, Para. 238

² USF/ICC Transformation Order, 26 FCC Rcd at 17694, Para. 84 (footnote included) "The standard deviation is a measure of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and about 95 percent of the observations lie within two standard deviations above and below the average."

III. LIFELINE

A. GENERAL

Applicable to qualifying low-income subscribers to single party Residential service of the Company.

B. RATES

1. Baseline Lifeline is a reduction or credit in the local service charges normally paid by qualifying low-income consumers. The reduction to the normal residential one-party rates are as follows:

Residential Access Lines	Monthly Credit		
	or Discount		

Federal Baseline Lifeline Reduction	Subscriber line charge
Federally funded reduction in local rate	\$9.25

State Matching Local Rate Reduction \$2.50

These reductions or credits are from the normal residential one-party service subscribed to by the consumer. The Federal baseline lifeline reduction shall be used to waive the consumer s Federal End-User Common Line Charge or Subscriber Line Charge.

In addition to the above Federal Service Discount, the State may provide an additional discount for eligible consumers, pursuant to Idaho code Title 56, Chapter 9. The State Discount is only provided if it is funded through the States Universal Service Fund or a surcharge upon customers.

In no case will the discount exceed the rate charged for the service subscribed to by each individual.

IV. LIFELINE, CONTINUED

B. RATES, CONTINUED

- 1. The following services are included:
 - a. Single party, voice grade access to the Public Switched Network
 - b. Access to emergency services
 - c. Access to operator services
 - d. Access to interexchange services, unless toll blocking is chosen
 - e. Access to directory assistance
 - f. Toll Blocking

C. ELIGIBILITY REQUIREMENTS

- 1.An applicant must meet all of the following criteria in order to qualify for Lifeline Service:
- a. The consumer must meet eligibility requirements established in Idaho Code, Title 56, Chapter 9.
- b. To qualify for Lifeline Service, the consumer must be a head of household and whose gross income is at or below one hundred and thirty-five percent (135%) of the Federal Poverty Limit.
- c. The customer must be recertified annually by the appropriate state agency.
- d. The premises at which the residential service is requested is the applicant's principle place of residence.
- e. There is only one telephone line serving the residential premises eligible for the credit. The residential premises shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic unit.

IV. LIFELINE, CONTINUED

C. ELIGIBILITY REQUIREMENTS, CONTINUED

- 2. Lifeline will not be furnished on a Foreign Exchange (FX) basis.
- 3. Lifeline service shall not be disconnected for non-payment of toll charges.
- 4. If the consumer chooses "toll blocking, the company will not charge a service deposit. No toll blocking charges will be assessed to Lifeline subscribers.

D. FUNDING

The total cost of providing the State Lifeline program shall be funded from a monthly surcharge to each business and residential access line.

Residences receiving Lifeline assistance are exempt from the uniform monthly surcharge.

E. REGULATIONS

- 1. The Telephone Assistance Program credit will begin with the next billing
 - 1.cycle following the date the Company receives notification of customer qualification.
 - 2. The regular service connection charge, move and change charge, and regulations applicable to the service offerings specified in the tariff will apply. The service connection charge and move and change charge to change to or from this program due to eligibility status will be waived.

III. LIFELINE, CONTINUED

E.REGULATIONS, CONTINUED

- 3. The lifeline credit will be subject to the following restrictions:
 - a. Applicant must be head of household or person whose name the property or rental agreement resides.
 - b. Lifeline credit will only be provided to the applicant's principle residence.
 - c. The credit will only be applicable for one single residential access line.
 - 4. The Company will offer Lifeline assistance only during such periods as reimbursement of the discount is available to the Company from Federal and/or State revenue sources.
 - V. IDAHO TELECOMMUNICATIONS SERVICE ASSISTANCE PROGRAM (IT SAP) SURCHARGE

A. RATES

The monthly surcharge is set at the amount ordered by the Idaho Public Utilities Commission.

B.CONDITIONS

- 1.A surcharge assessed on all access lines to contribute toward funding for the Idaho Telecommunications Service Assistance Program (ITSAP) or the State-matching portion of the Lifeline program.
- 2. The surcharge rate will remain in effect until otherwise modified canceled, or changed by the Commission.

LINE 3005 RATE OF RETURN DATA

REDACTED FOR PUBLIC INSPECTION